

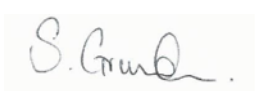
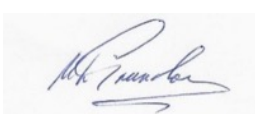
# QMS Quality Policy

Document Reference: QMS-Quality Policy-4



<b>Version:</b>	4
<b>Adopted by :</b>	West London Composting
<b>Developed in Association With:</b>	WRM Ltd.
<b>Name of Lead:</b>	Sue Grundon
<b>Date Issued:</b>	27/06/18
<b>Name of responsible committee/individual for reviewing:</b>	Quality Manager & Company Director

Version No	Type of Change	Date	Description of change
1	First Issue	10/04/15	N.A
2	Update of content following the annual Management Review.	31/03/16	No changes made, to the content of the quality policy.
3	Content reviewed at the annual Management Review.	20/03/17	No changes made, to the content of the quality policy.
4	Content reviewed at the annual Management Review.	27/06/18	Reviewed to ensure compliance with the updated standard and reformatted to include the new WLC logo

Authorisation	
<b>Sue Grundon- Quality Manager</b>	
<b>Martin Grundon- Managing Director</b>	



We believe climate change is the greatest business and community challenge of our generation. WRM provide advice and action that makes a difference.

[www.wrm-ltd.co.uk](http://www.wrm-ltd.co.uk)

## QUALITY POLICY

West London Composting is a waste management business which operates an in-vessel composting (IVC) facility for the recycling of green waste and food wastes. We provide waste management services to local authorities and businesses across the south-east region of England. Waste materials delivered to West London Composting are recycled into PAS 100 compost which is supplied into a range of agricultural, horticultural and amenity landscape uses.

Through this Quality Policy we aim to achieve and maintain the highest level of service provision and product quality. This policy also serves to guarantee to our customers that the products and services which we provide are guided by specific Quality Objectives which are implemented through the requirements of an established Quality Management System. This Quality Policy is therefore supported by a management system framework developed in accordance with the requirements of ISO 9001:2015.

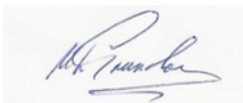
### **Our company policy in relation to Quality Management is to:**

- Comply with all applicable statutory laws and regulations;
- Ensure all products and services are delivered to a high professional standard, ensuring commercial integrity;
- Implement a concept of continuous improvement in order to improve the effectiveness of our Quality Management System;
- Engage with our customers and suppliers to establish the highest Quality Standards;
- Communicate our Quality Policy, Objectives and performance against these objectives throughout the company and to interested parties;
- Ensure that our staff including sub-contractors receive appropriate training with regards to the requirements of our Quality Management System and that staff are provided with sufficient resources to implement and uphold the companies Quality Management System; and;
- Place quality of service and product at the forefront of all businesses decisions.

To support and uphold our Quality Policy and Objectives we have developed a Quality Management System which conforms to the requirements of ISO 9001:2015. Our senior management shall ensure that this Quality Policy is reviewed on an annual basis to ensure its continued effectiveness and integrity. We have communicated to all staff that they are jointly responsible for implementing and upholding all procedures detailed within the Company's Integrated Management System Manual.

All enquires relating to product and service quality should be directed to West London Composting's Quality Manager, Sue Grundon (sue.grundon@wlcompost.co.uk).

Signed:



Martin Grundon, Managing Director

June 2018